



GMT May 2021

TERMS AND CONDITIONS

TICKET TERMS & CONDITIONS

1/ Proof of age may be required for all ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to leave the festival.

2/ We will be operating and enforcing a strict Challenge 25 policy at Tennessee Fields. If you can't provide valid identification when asked, you will be asked to leave the site and come back with your ID. If you are lucky enough to look 25 or younger, please make sure that you bring an acceptable form of identification.

Valid forms of ID include:

- An in date photographic driver's license or provisional licence.
- A valid passport (not a photocopy). Out of date passports will NOT be accepted.
- A Proof of Age Standards Scheme Card (showing the PASS hologram).

3/ Adult Tickets can only be used by persons aged 18 or over.

4/ Child (aged 17 & under) tickets can only be purchased by persons over the age of 21.

5/ By purchasing an under 18 ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the teen or child for whom you are purchasing.

6/ Child and teen ticket holders can only enter the festival with the person who purchased their ticket i.e. their parent, legal guardian or nominated guardian. Any teen ticket holders attempting to enter the festival without this person will be denied entry to the festival. For safety reasons, any persons attempting to enter the festival with a Child Ticket holder that they are not the parent, legal guardian or nominated guardian for will be denied entry.

7/ Nominated guardians must complete a Non-Legal Guardianship Form and bring this with them to the festival. As with parents and legal guardians, the nominated guardian must be over the age of 21 to accompany an under 18 ticket holder to the festival and comply with the other rules regarding entry.

8/ Each adult attending can accompany up to a maximum of 3 ticket holders who are younger than 18.

9/ Under 18 Ticketholders must be accompanied by their parent, legal guardian or nominated guardian at all times after 10pm.

10/ Child or young adult ticket holders who are under 16 must not be unaccompanied in any area of the Tennessee Fields site at any time.



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11/ Prior written permission is needed by STS Events Ltd to use Tennessee Fields tickets in any sales promotions, media, marketing, reward programmes, staff incentives, raffles, auctions or general competitions.

12/ Tickets and wristbands are strictly non-refundable.

13/ Any litter must be disposed of using the appropriate recycling and rubbish bins or taken home from the site.

14/ Non-Camping Weekend Tickets do not include overnight camping and you are not permitted to bring any camping equipment into the festival. You are not permitted to bring any alcohol into the festival. Please refer to the Tennessee Fields ticketing team on site for detailed information on re-entry. You will be subject to searches each time you enter the event.

GENERAL TERMS & CONDITIONS

1/ Right of admission reserved (R.O.A.R.)

2/ Tennessee Fields want all guests to have the best time and make fabulous memories. Anti-social behaviour will not be tolerated and any person on site exhibiting this behaviour will be ejected without refund.

3/ No admission without a valid ticket (so don't lose it).

4/ Weekend Ticket holders (Friday arrival): Car parks and campsites open at 4pm on Friday 9th July. Please note, if you arrive prior to this time, you may not be permitted entry onto the site.

5/ No entry to the site after 8.30pm (Friday and Saturday), except with prior permission from the festival management.

6/ The festival site, including campsites and car parks will close at 12 noon on Sunday 11th July. All guests, cars and camper vans must be removed from site by this time.

7/ Items not permitted at Tennessee Fields: illegal drugs and/or psychoactive substances, laughing gas/NOS, Chinese lanterns, fireworks/flares, smoke canisters, camping gas canisters above 5kg, generators of any kind, portable/chemical toilets, beanbags, glass of any kind, drones, laser equipment or pens, inflatable chairs / loungers, paint spray cans, klaxons / air horns / megaphones (or other similar items capable of making loud noise), personal motorized vehicles (unless a mobility scooter), animals (with the exception of assistance dogs), large sound systems, unauthorised or professional film or video equipment, excessive amounts of alcohol (see point 14), high visibility bibs and jackets, poles, banners and flags (small static flag poles in the campsites are allowed), and any item which may reasonably be considered for use as a weapon including penknives and cutlery). This is not an exhaustive list and any other items may be confiscated at the discretion of the security teams on the day.

8/ Large sound systems are not permitted and you will be asked to leave them outside the event. Small portable speakers such as Minirigs are allowed to be brought into the campsites but please be considerate to your neighbours.

9/ Children (Age 4 & Under) can attend free of charge but you must obtain a ticket for them.



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10/ Ticket holders (including all minors) agree to the use of their actual or simulated likeness in connection with the production, exhibition, advertising and/or exploitation of any photos, film, video and/or audio recording of this event and/or any element thereof in any/all media throughout the world.

11/ Guests may be searched on entry to the event. Specialist detection dogs may be on site for this event. If you are in possession of illegal substances you may be arrested and you will be asked to leave the premises with no refund.

12/ Alcohol can be brought into the campsite on first entry only with a Weekend Camping Ticket and must be no more than the specified amount. For clarification, Day ticket holders cannot bring alcohol or food into the venue.

13/ You will not be allowed to bring in glass bottles of any kind. There are no exceptions.

14/ Campervans (& Motorhomes), caravans and trailer tents are permitted into the campsite, on provision of a valid and appropriate ticket. There are no power hook ups and any generators brought onto the site must be diesel or solar powered.

15/ We have a no naked flame policy in the campsite. Fires, flares, fireworks etc will be extinguished by our festival fire service. HOWEVER, there is a BBQ area in the campsites where you'll be able to use small BBQs – your BBQ MUST be at least 1ft off the ground. For safety reasons, you must NOT have a disposable BBQ placed directly on the grass. Please dispose of them in the BBQ bins once completely extinguished. You are welcome to safely use small camping stoves outside your tent. Please note, in the case of extreme arid weather in the run up to the event, the festival management reserve the right to withdraw permission for the use of any BBQs or camping stoves.

16/ No pets or animals are allowed on the festival site other than assistance dogs.

17/ The festival management reserves the right to change the line up of the festival and there will be no refunds offered should this be necessary. Ticket holders will be notified of any changes in line-up at the first possible opportunity.

18/ Your safety is of utmost importance to us. On rare occasions we may have to close arenas and/or stages. The reason for any closure or restriction may include technical or operational reasons, inclement weather, capacity, or to ensure the safety and security of guests, or for any other reasons the Tennessee Fields organisers reasonably consider this to be necessary.

19/ Tennessee Fields and STS Events Ltd accept no responsibility for any loss and/or damage suffered by any customer as a result of any event outside our control. This does not affect your statutory rights.

20/ Lost property will be held in the information tent for the duration of the event and will be held by the organisers for a period of four weeks after the festival and if unclaimed, will subsequently be destroyed.

21/ All persons attending the Tennessee Fields festival will be expected to adhere to relevant Government guidelines according to the Conditions of Entry of the event, with specific regard to Covid-19 restrictions.



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22/ There will be multiple hand sanitiser points throughout the event. Please use these, act responsibly and with respect towards all other persons at the event at all time.

GENERAL INFORMATION

- Warning: exposure to loud and excessive music may be damaging to your hearing.

- Please do not climb the flag poles.

- Parents are reminded that some areas of the festival site, especially immediately in front of the stages, are inappropriate for some people including young children. Also, please note that some performances may contain language or material that may offend some people.

- Strobe lighting and lasers may be used at the festival.

- The Sandy Brook Fields venue is a beautiful area and we want to keep it that way. Please help us by keeping it clean and recycling/composting what you can. Tennessee Fields will provide rubbish and recycling bins – please use them!